



Mercycare Service Corporation
MyChart Parental/Guardian Access Application
Requirements and Procedures for accessing the Electronic
Medical Record of Children < 18 years of age

Requirements for accessing a child's record:

- The individual(s) requesting access must have parental or legal guardianship rights (legal documentation may be required).
- The MyChart Parental/Guardian Access Application, included below, must be completed, signed and submitted for approval. Two parents or guardians may apply for access on one application, but a separate application is required for each child. A signature from each parent/guardian listed on the application is required unless both parents/guardians live at the same address.
- Each parent/guardian requesting access must establish their own MyChart account in order to access the child's record.
- Acknowledge when a minor child turns 12 years old, access to the child's record will be limited to his/her immunizations only*.
- Acknowledge MyChart is not to be used in an emergency.
- Agree to abide by the terms and conditions of the MyChart site (insert website)

Procedures for parents/guardians accessing a child's record:

- Typically 3-5 business days after the completed authorization form is received and approved, parental/guardian access to the child's record will be established.
- Parents/guardians who do not currently have a MyChart account will also be mailed a MyChart Activation Letter with instructions on how to activate their own MyChart account, from which they can access the child's record.
- If an applicant already has an established MyChart account they may receive a secure MyChart Message confirming access has been established.
- Once a parent/guardian has established their own MyChart account they can access the child's record by:
 - Logging in to MyChart with their own MyChart ID and password.
 - Clicking on "My Family's Records" to access the child's medical information.

Parent/Guardian access to a child's record shall be revoked when:

- Parent/Guardian submits a request the child revoke the access online.
- Child turns 18 years old.
- Child advises Health Information Management of his/her emancipated status.
- Parent/parent or parent/child access disputes cannot be resolved.

Communication on behalf of the child must be sent from the child's record, accessed through "My Family's Records", and responses will be received in the child's record.

Mercy Medical Center reserves the right to revoke access to MyChart at any time for any reason.

* If the child is currently mentally incapacitated and has a Legal Guardian or Durable Power of Attorney for Healthcare, this person may complete the MyChart Incapacitated Access Application form located on the Forms page on the MyChart website for additional MyChart access

